



CHRIST SUPPORT Thursday, February 19, 2026 at 5:38 AM

## Ticket #198157

<b>Status</b>	Closed	<b>Name</b>	MEETHU HENRY
<b>Priority</b>	Emergency	<b>Email</b>	meethurosa@gmail.com
<b>Department</b>	Support	<b>Phone</b>	(989) 595-3189
<b>Create Date</b>	6/12/25 11:52 AM	<b>Source</b>	Web
<b>Assigned To</b>	Abhijith S Menon	<b>Help Topic</b>	COMPUTER MAINTENANCE (SELF)
<b>SLA Plan</b>	Default SLA	<b>Last Response</b>	
<b>Due Date</b>	6/14/25 11:52 AM	<b>Last Message</b>	6/12/25 11:52 AM

### BBA Department laptop complaint

6/12/25 11:52 AM	MEETHU HENRY
Existing Laptop is functioning sub optimally due to extensive use over the last 6 years. Request to retrieve data in the current laptop and replace with anew laptop of the latest specification.	



# Ticket #225234

<b>Status</b>	Resolved	<b>Name</b>	Raychel Bright Varghese
<b>Priority</b>	Normal	<b>Email</b>	raychelbright@gmail.com
<b>Department</b>	Support	<b>Phone</b>	(977) 814-3200
<b>Create Date</b>	6/6/23 9:54 AM	<b>Source</b>	Web
<b>Assigned To</b>	Abhijith S Menon	<b>Help Topic</b>	MAINTENANCE (CARPENTAR)
<b>SLA Plan</b>	Default SLA	<b>Last Response</b>	6/6/23 12:34 PM
<b>Due Date</b>	6/8/23 9:54 AM	<b>Last Message</b>	6/6/23 9:54 AM

## Projector not working

6/6/23 9:54 AM	Raychel Bright Varghese
<p>Bca 2nd year class of MT-40 's projector currently not working.</p> <p>kindly please look after this issue.</p> <p>Thank you,</p> <p>Raychel Bright</p> <p>BCA rep.</p>	
6/6/23 12:34 PM	Abhijith S Menon
<p>Thank you for reaching out. This is just a quick note to inform you that we received your message and have already started working on resolving your issue Ticket ID: #225234</p>	



# Ticket #640475

<b>Status</b>	Closed	<b>Name</b>	Francis Bastian
<b>Priority</b>	Emergency	<b>Email</b>	zenfrancis@gmail.com
<b>Department</b>	Support	<b>Phone</b>	09074047973
<b>Create Date</b>	5/15/25 2:16 PM	<b>Source</b>	Web
<b>Assigned To</b>	Abhijith S Menon	<b>Help Topic</b>	COMPUTER MAINTENANCE (SELF)
<b>SLA Plan</b>	Default SLA	<b>Last Response</b>	
<b>Due Date</b>	5/17/25 2:16 PM	<b>Last Message</b>	5/15/25 2:16 PM

## MPLADS LAB SYSTEM ISSUES

Created by **Francis Bastian** 5/15/25 2:16 PM

5/15/25 2:16 PM	Francis Bastian
<p>Following system issues noticed in MPLADS</p> <p>A6 ,A7, A34-Not getting power on</p> <p>A13-Screen Glitch</p> <p>A20-No Internet</p> <p>A 27-Door jammed ,cannot open</p> <p>A40 -No system</p> <p>Overall sytems may require a reboot to optimise performance</p>	

Flagged as overdue by the system 6/6/25 12:19 PM

Flagged as overdue by the system 6/6/25 12:19 PM

Closed by **Abhijith S Menon** with status of Closed 2/19/26 10:59 AM



# Ticket #722732

<b>Status</b>	Closed	<b>Name</b>	Krishna A.S
<b>Priority</b>	Emergency	<b>Email</b>	krishnaas@christcollegeijk.edu.in
<b>Department</b>	Support	<b>Phone</b>	(854) 715-8903
<b>Create Date</b>	10/7/22 8:51 AM	<b>Source</b>	Web
<b>Assigned To</b>	Hari IT	<b>Help Topic</b>	COMPUTER MAINTENANCE (SELF)
<b>SLA Plan</b>	Default SLA	<b>Last Response</b>	
<b>Due Date</b>	10/9/22 8:51 AM	<b>Last Message</b>	10/7/22 8:51 AM

## keyboard complaint

10/7/22 8:51 AM	Krishna A.S
keyboard complaint in BBA department	